



Case Study

Ohio American Specialty Airport Retailer Get Solution in NetSuite Customization Service

Client Overview:

American specialty retailer that has been operating airport retail and duty-free facilities. In addition to the typical duty-free assortment of tobacco, booze, sweets, and cosmetics, there is a strong focus on fashion and luxury.

Problem Statement:

As the client has retail locations all over the globe, it was challenging to process/update the cash remittance information in NetSuite on a daily basis because more than 10,000 transactions needed to be updated from a third-party server.

Solution Provided:

To capture the transactions from the previous day, a scheduled backend process was created in NetSuite that will safely authenticate to the third-party server every day. Data will be transferred as a CSV file from a third-party server to the NetSuite system via the scheduled procedure or job and it was only possible just because of the work that had been don by our NetSuite Analytics Consultants. The automation we developed will automatically create a Cash Remittance record in NetSuite once a CSV file containing the details of the previous day's transactions has been saved there. Formally we can say they got solution by Codinix, which is very renowned name as a NetSuite ecommerce agency.

Benefits to Client:

- 1. No manual intervention is required, and human mistake is eliminated
- 2. Aided the company in maintaining the accuracy of its NetSuite data by our NetSuite customization
- 3. Time was saved because records will be automatically created by the backend procedure.